

# Nethergreen News July/August 2007



Welcome to the next edition of our Newsletter.

## **NEWS IN BRIEF**

### **INR (WARFARIN) TESTING:**

We are continuing the staff training on this, and are still on course to offer the test and result service “in house” starting sometime in September

### **MATERNITY LEAVE:**

Some of you will have seen Dr Ludlow’s “bump” getting larger over the last few weeks! She’s now started her Maternity Leave and won’t be back with us until January 2008. Whilst she’s away, her surgery sessions and work will be carried out by her locum, Dr Liz Walton, and those of you that see Dr Ludlow should ask for Dr Walton instead. We’ll put a notice up once she’s had the baby!

### **CAR PARK:**

Thank you for taking heed of my request in the last Newsletter. The number of parking problems has certainly fallen in the last few weeks, and I hope this will continue.

### **PATIENT SATISFACTION SURVEY:**

Thank you to everyone who took part in this; we should be getting the results in the next few weeks and I’ll issue a separate report for patients once it’s arrived. In the meantime, if any of you who made specific comments in the survey wish to discuss them in greater detail with me, I’m usually around most times of the day—just ask at Reception.

### **APPOINTMENTS OVER THE SUMMER HOLIDAYS:**

Although it’s autumnal weather, it’s now the season of summer holidays for a lot of people, including our doctors. It may therefore be slightly more difficult to obtain a pre-bookable appointment during this time and I would ask you to bear this in mind when arranging advance appointments—however, you will still always be able to book an on the day appointment if you have an acute medical problem.

Richard West  
6/7/07

